



C.BEYOND MARKETING
RESOURCE CENTER, LLC

Agent Registration Guide

This is a full detailed guide on how to successfully register as
an agent with CBMRSC

You WILL NEED to have the following information readily available:

1. CSP ID of your IBO: 1565145
2. Call Center IB ID: 316398
3. Your primary email account open
4. Preferred contact email to receive / send questions or issues



We recommend you use either Chrome or Internet Explorer to minimize potential errors.

Get Started Here:

1. Go to arise.com
2. On the top left click, "**Be Your Own Boss - Sign up**"
3. The portal registration links should load.

Please Select 'United States'
& Then 'Next'

Sign-Up to Use the Arise Platform Today!

Deliver call center services from home using the Arise Platform. It's easier than you think!

Select Your Country of Residence

To get you on the right path, please indicate the country in which you live.

United States United Kingdom Canada

Next >>

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Select Your Country of Residence

To get you on the right path, please indicate the country in which you live.

United States United Kingdom Canada

Is registering to use the Arise Platform right for you?

Please make sure you read this thoroughly.

- THIS IS NOT AN EMPLOYMENT OPPORTUNITY. I understand that by registering to use the Arise Platform I will not be an employee of Arise or any client and the services rendered through the Arise Platform do not establish any employment rights with Arise or any client. Services will be provided on an independent contractor basis. If you have chosen to work for a call center registered on the Arise Platform, your relationship with that company must be negotiated between you and the call center.

Welcome to the Arise Platform



Check Out This Getting Started Video!

Deliver call center services from home using the Arise Platform. It's easier than you think! We'd like to give you a proper welcome - watch the video above now!

Next >>

Is registering to use the Arise Platform right for you?

Please view the **'THIS IS NOT AN EMPLOYMENT OPPORTUNITY'** statement."

Please check if you agree.

If you do not agree, you will not be able to complete registration.

'Click Next'



- 1. Complete all required fields
- 2. Create a username/password

Your password **MUST** be at least 8 characters and contain

- * 1 Capital letter
- * 1 number
- * 1 symbol

Please SAVE this information in a safe place for later use.

'Click Next'

General Information

Please provide some basic information about yourself. Do not include any punctuation marks (such as a period, comma, or hyphen) in your name. We respect your privacy. Click on the "i" to the right for more information on how Arise keeps your personal information secure.

Title

Name
First Mi Last

State of

Residence

Are you over the age of 18 Yes No

Gender

Email

Confirm Email

Thanks for confirming your e-mail address! Once you click the "next" button below check your e-mail and follow the steps included to confirm you are registered to use the Arise Platform.

Username 

Password 

Confirm Password

Next >>



Attend a Webinar to Learn More
ABOUT SIGNING UP FOR THE ARISE PLATFORM!
[CLICK HERE!](#)



Arise Registration
Live Q&A Group Chat
GOT QUESTIONS?
We have answers!
[LET'S CHAT](#)

Please fill out the information below



Registration

Sign-Up to Use the Arise Platform Today!

Deliver call center services from home using the Arise Platform. It's easier than you think!



Notifications

Contact Information



Address

Address2

City

State

Zip/Postal Code

Home Phone

Mobile Phone

The Registration Process



Signing Up is Easy!

The registration process only takes a few minutes and is 100% online. The video above will walk you through the steps so that you can breeze through the registration process and begin working from home in no time!

Contact Information

Address	<input type="text" value="123 any street"/>
Address2	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Zip/Postal Code	<input type="text"/>
Home Phone	<input type="text"/>
Mobile Phone	<input type="text"/>

Additional Information

Did you learn about the Arise Platform from a call center or one of their agents?	<input type="text" value="Yes"/>
Enter referring agent ID (CSPID)	<input type="text"/>
Referring agent	<input type="text"/>
How did you hear about the Arise Platform?	<input type="text" value="Military"/>
Please enter the highest level of education you have completed	<input type="text"/>
Please tell us if you have experience in any of the following fields	<input type="text" value="None"/> <input type="text" value="Customer Service"/> <input type="text" value="Sales"/> <input type="text" value="Technical Support"/>
Is English your primary language?	<input type="text"/>
Please let us know what other languages you are fluent in	<input type="text" value="Spanish"/> <input type="text" value="French (Quebecois)"/> <input type="text" value="French"/> <input type="text" value="Italian"/>

1. Select “**Yes**” for the 1st question under “Additional Information”

2. Enter the CSP ID given to you by the person that provided the registration link. **Use: (1565145).**

***If you are military**, please specify this here. You will be able to obtain 50% off of your 1st client enrollment.

***Proper documentation** will be required to be submitted to the Arise directly prior to the discount being applied.

***Please send an email to: military@arise.com**, after completing your profile, with proof that you are either active military, a military spouse or a veteran.

Click “Next” at the bottom

Sign your initial NDA (Non-Disclosure Agreement)

Congratulations on completing the Profile!
Your next step is to sign the Non-Disclosure Agreement (NDA).

 **Submit General Information - Completed**

 **Non-Disclosure Agreement**
When you sign the non-disclosure agreement, you will be able to see a snapshot of clients and opportunities. Please note, the available opportunities are subject to change. NOTE: Chrome not recommended

You are here **Sign Non-Disclosure Agreement (NDA)** [Start Now >>](#)

 **Select Independent Contractor Type**

 **Select a Servicing Opportunity**

Equipment Policy



SYSTEM & EQUIPMENT POLICY

Download the minimum standards necessary to connect to the Arise Platform.

[DOWNLOAD](#)



Click 'Start Now'

Please read, download and print (if applicable) your NDA.



Sign Non-Disclosure Agreement

Instructions for signing the NDA

Below you may access and sign the Non-Disclosure Agreement. The Non-Disclosure Agreement is a contract through which the parties agree not to disclose information relating to Arise or any clients (including the client's customers) to third parties. Any information that is provided to you by Arise or any clients or otherwise in connection with your use of the Arise Platform must be kept confidential and cannot be shared with anyone. The confidentiality of information related to Arise and any clients must be maintained forever.

The above summary is general in nature and is not intended to be a comprehensive review of all of the terms. You should thoroughly review and understand this agreement prior to its execution.

Please review the following documents

NDA	View and sign View
-----	--



Schedule Your Work Around Your Life

Terica is a work at home Mom using the Arise Platform.



Do You Have a Can-Do Attitude?

Hans Kahl, CEO of Kahl Center LLC, applied his military can-do attitude into building his business using the Arise Platform.

Please scroll all the way down to the bottom to sign.
This agreement is exclusively between you and Arise

15. This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.

16. This Agreement shall be governed by and construed in accordance with the laws of the State of Florida without giving effect to principles of conflicts of laws and venue shall be in a court of competent jurisdiction in Broward County, Florida or the Southern District of Florida, as appropriate.

IN WITNESS WHEREOF, each of the parties hereto has caused this Agreement to be executed by its duly authorized representative.

ARISE:

ARISE VIRTUAL SOLUTIONS INC.

Robert Padron

Print Name: Robert Padron

Title: Chief Customer Officer

CLIENT SUPPORT PROFESSIONAL:

Print Name:

By clicking the "Sign" button below, you are signing the document electronically and the agreement will be legally binding.

Sign

Print

We will send a separate agreement before you service your first client. Please click 'Next' once this is completed.

BACKGROUND CHECK



A background check and possible drug testing will be required as apart of the on boarding process,
This process typically takes less than a few minutes to a few hours to complete.

VOICE ASSESSMENT



An automated 20 minute process that assesses voice clarity and determines your eligibility may be required.

Now you're ready to **OFFICIALLY** join our team!

Arise Registration lp

General Info | **Sign NDA** | Call Center Info | Opportunity

You're almost finished!
You can now register your call center or indicate the call center you are working for.

Submit General Information - Completed

Non-Disclosure Agreement - Completed

Select Independent Contractor Type
IMPORTANT: Please log out and log back into the portal once you have successfully completed all necessary steps to allow the system to refresh and move you onto the last and final process! NOTE: Chrome not recommended

You are here **Submit Information** **Start Now >>**

Select a Servicing Opportunity

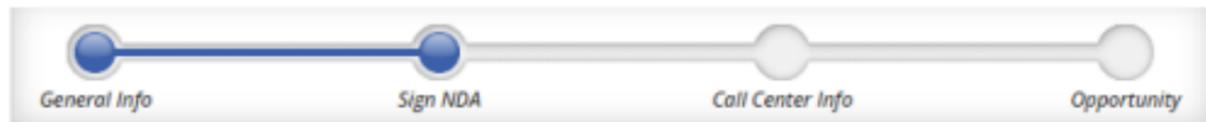
Notifications **2**

START YOUR OWN BUSINESS AND BE YOUR OWN BOSS
LEARN HOW

REGISTERING AS AN AGENT
Looking to work for a micro-call center already using the Arise Platform?
LEARN MORE

Privacy Policy | Registration FAQs | System & Equipment Policy **Arise**

Click 'Start Now'



Select Independent Contractor Type

 <p>Sole Proprietor</p> <p><input type="checkbox"/> Select</p> <p>This is the easiest and most direct way to register. This is the best choice if you do not want to incorporate a company and do not want to work for somebody else.</p>	 <p>New Call Center Business</p> <p><input type="checkbox"/> Select</p> <p>The path if you already own a business or plan to hire additional agents to your company. An EIN and separate business banking account are required.</p>	 <p>Agent Working For A Call Center</p> <p><input type="checkbox"/> Select</p> <p>The call center you work for told you to select this option - You will need the company's FEIN or IB ID to complete the process.</p>
<ul style="list-style-type: none"> • Easiest way to get started • Be an entrepreneur and enjoy being your own boss • Grow your business by taking on the clients you love • Pick your own schedule 	<ul style="list-style-type: none"> • Be your own boss • Grow your business by taking on the clients you love and hiring additional agents • Be an entrepreneur by managing your company and the performance of your agents • Pick your own schedule 	<ul style="list-style-type: none"> • Work for a call center • Perform customer support for great brands without the responsibility of running your own business



To be an agent with CBMRSC you will select “Agent Working For A Call Center” then click n “Submit Request”

Note: By selecting any other option you will not be an agent with us. You will be solely responsible for any and all needed support and additional request needed to be successful as an agent.

If you have any questions, please pause here and contact us with questions.

Call: 256-770-4550 or 877-881-6770
M-F: 9am-5 pm

HOW TO SELECT OUR COMPANY

Here is where you will enter either
the...

FEIN/Tax ID of the company

OR

The Company/IB ID:

Enter: 316398

**Please make sure that the correct
name of the company you are joining
is displayed in the box:

C.Beyond Marketing Resource
Center, LLC

Please enter the details of the call center company you are working for.

1. Enter the FEIN or IB ID then click the magnifying glass and confirm the IB name matches the IB you have selected.
2. Your request will be forwarded to the call center company for confirmation. You will receive notification once the call center company has accepted your request, at which time you will be required to sign agreement with the call center company.
3. Sign the Non-Disclosure Agreement and Waiver.
4. These agreements will be forwarded to the call center company.

Submit Call Center Information

The next step is for the call center company to approve your registration, and you will receive notification at that time.

*The list of call center companies does not constitute an endorsement or recommendation by Arise, but is provided for informational use and your convenience. It is your responsibility to decide whether your association with a particular Call Center Company is right for you. These companies are in no way affiliated with or controlled by Arise and Arise does not assume any legal liability or responsibility for the acts or omissions of such companies. Arise encourages you to do your due diligence and background research before you join any call center company.

IMPORTANT: Please log out and log back into the portal once you have successfully completed all of the necessary requirements below to allow the system to refresh and move you onto the last and final step - Selecting a Servicing Opportunity!

Enter Call Center Company Information

To register as an agent of a call center in the Arise Network, please complete the requested information.

After you enter the FEIN or IB ID you must click the magnifying glass to populate the name of the call center.

Enter FEIN



OR

Company Id



Name of Call Center

C.Beyond Marketing Resource Center, LLC

When you have gotten to this point, we have received notification of your request to join us.

We will process this request as quickly as possible.



View a list of call center companies: [Click Here](#)*

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Enter Call Center Company Information

Name of Call Center

Change IB

Agreements

Your registration must be confirmed by the call center you work for. You will not be able to view or sign the agreements below until such confirmation is received.

Agreements	
Agent Waiver ?	View
Agent NDA ?	View

<< Previous

Next >>

[Privacy Policy](#) | [Registration FAQs](#) | [System & Equipment Policy](#)

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Arise

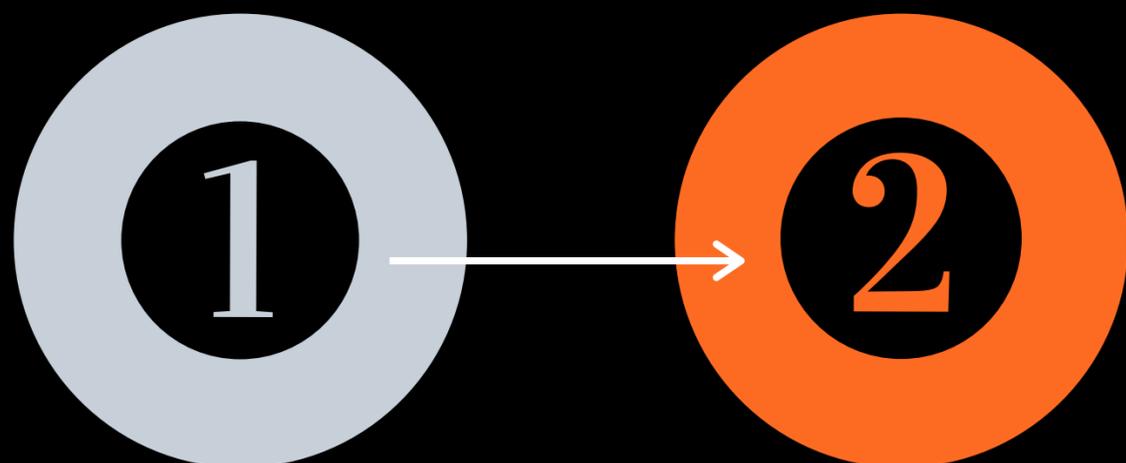
you as their agent before you can sign the paperwork.

2. After signing the paperwork, the company you work for must accept the paperwork before you can select an opportunity.

3. Once your paperwork is acknowledged, you must log-out then log back into the portal to select an opportunity.

Once you have been accepted by CBMRSC your view buttons will turn from grey to orange.

Please click view on each one to complete your signature.



View a list of call center companies: [Click Here](#)*

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Enter Call Center Company Information

Name of Call Center

[Change IB](#)

Agreements

Your registration must be confirmed by the call center you work for. You will not be able to view the opportunity until such confirmation is received.

Agreements	
Agent Waiver ?	View
Agent NDA ?	View

[<< Previous](#)

[Next >>](#)

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AGENT WAIVER

COMPANY:	INDIVIDUAL:
Print Name:	Print Name:
Title: Chief Executive Officer	

***Company acknowledges and agrees that the signature on this document shall serve as the counterpart signature to any other Acknowledgment and Waiver Agreement executed by a Client Support Professional affiliated with Company.

Please read the entire agreement and scroll to the bottom to sign. Please note if you are a call center owner, you will be required to sign the agreement both as a call center owner and as a servicing agent.

[Sign](#)

[Print](#)

You will see the CBMRSC's business owners nameprinted as well as yours here on this screen.
You will need to click **Sign**

View a list of call center companies: [Click Here](#)*

Please enter the details of the call center company you are working for.

1. Enter the FEIN or IB ID then click the magnifying glass and confirm the IB name matches the IB you have selected.
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Enter Call Center Company Information

Name of Call Center

[Change IB](#)

Agreements

Your registration must be confirmed by the call center you work for. You will not be able to view the opportunity until such confirmation is received.

Agreements	
Agent Waiver ?	<input checked="" type="checkbox"/> View
Agent NDA ?	<input checked="" type="checkbox"/> View

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Arise 

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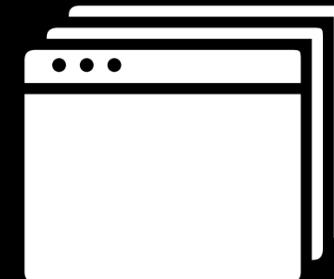
WE WILL FINALIZE YOUR REQUEST

(Typically Takes About 5 -10 minutes)

Once you have signed your Agent Waiver and Agent NDA, you will be placed in “agent finalization” status.

We will complete this process on our end.

This will officially list you on our team as a Client Support Professional (CSP).



Please confirm your email that you used to register on the portal

1. Simply login to your email and search for: “Email Validation”
2. Complete all the steps listed within the email.
3. You will need to login with your username and password in order to get a successful verification.

Bookmark the Arise platform to your browser Homepage.

1. Use this link: <https://portal.arise.com/>
2. Enter the username and password that you created during registration
3. Bookmark this page for future use

GET READY TO SET SAIL!

Only a few days left to enroll in
the  **Carnival** Program
(U.S. only). A great first client
program for new registrants!

ENROLL TODAY!



Portal Login

Password is case sensitive

[Forgot Username?](#)

[Forgot Password?](#)

LOGIN

Login: <https://portal.arise.com/>

Select Your First Work Opportunity!

Once we have processed your request you will be able to refresh your screen and move into selecting your 1st client.

1. Simply click **“Start Now”** to keep a view of what is currently available on the platform for immediate enrollment.
2. **Note:** It is **HIGHLY** recommended that all agents select a client for enrollment within their first 14 days of completed registration.

CLIENT OPPORTUNITIES ARE AVAILABLE ON A FIRST COME FIRST SIGN UP & COMPLETE REGISTRATION BASIS!

Congratulations!
This is the final step of the registration process. You will now have access to the Arise Portal. On the next page, you will see an overview of the client opportunities currently available. If you have not already done so, this is a good time to run the PC Check - to insure your systems and equipment meet the Arise policy standards.

 **Submit General Information - Completed**

 **Non-Disclosure Agreement - Completed**

 **Select Independent Contractor Type**
IMPORTANT: Please log out and log back into the portal once you have successfully completed all necessary steps to allow the system to refresh and move you onto the last and final process! NOTE: Chrome not recommended

Submit Information **Change My Selection >>**

Join a call center on the Arise Platform **Update Info >>**

 **Select a Servicing Opportunity**
You are in the final step of the registration process, selecting your first client opportunity! Select "Start" to move to the next page.

You are here **Select Client Opportunity** **Start Now >>**



Equipment Information



On the client selection screen you will have details listed of the current clients that have upcoming class enrollment availability.

- To learn more information simply click the green “Info” button
- For unanswered questions please contact us at [256-770-4550](tel:256-770-4550) / [877-881-6770](tel:877-881-6770) or via email.

To 'select' a client, simply hit 'select' and follow the on screen instructions.

A certification fee may be required. Please view our [FAQ's](#) on the website for more information.

Arise Enrollment

Available Opportunities

Filter: All

General Client Info will be listed here for any current client the has Openings for agents *Opportunity closes 6/28/19* Type: Cust Svs Course Cost: \$79.00 Min. Service Interval: 15.00	Info Select Classes Start: 7/29/2019
- *NEW START DATE* Score a goal by providing customer support to sports enthusiasts and athletes nationwide - *NEW START DATE* Type: Cust Svs Course Cost: \$149.00 Min. Service Interval: 15.00	Info Select Classes Start: 7/1/2019
Enterprise is worldwide leader in the car rental industry. Agents will be ineligible if they have previously serviced Enterprise. Most available hours are evening hours. Type: Cust Svs/Sales Course Cost: \$149.00 Min. Service Interval: 15.00	Info Select Classes Start: 7/8/2019

Notifications 2

Enroll today. It's easy!

HOW TO ENROLL IN A CLIENT PROGRAM
Get details on how to select a client program
[DOWNLOAD](#)

NEW USER INFORMATION SESSION
Get all of your questions answered!
[REGISTER](#)

Privacy Policy
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Congrats!

**YOU ARE NOW
A REGISTERED
AGENT!**

PLEASE BE SURE TO VIEW YOUR EMAIL
REGULARLY FOR INFORMATION ABOUT YOUR
CERTIFICATION CLASS.